



**Happy Tails**  
pet care

## **COVID-19 Safety Precautions Policy (Updated 11/6/20)**

In an effort to stay up-to-date on the COVID-19 pandemic situation and ensure Happy Tails Pet Care, Inc. (HTPC) is doing everything they can to keep themselves and their clients safe, the owner, Ruth Bristow, has taken the Pet Sitters International (PSI) course on COVID-19 safety in the pet care industry. The majority of the PSI guidelines have already been in practice, but HTPC will be implementing some updated actions as well. All of this is shared with every HTPC team member and client.

### **At any service we provide, we will continue to do the following:**

- Always wear a face mask in the client's home and even on walks in case we encounter others not wearing masks. If we need to take it off at any point, we will disinfect any surfaces we could have breathed on.
- We will wash or sanitize our hands before and after each visit, even during if needed.
- We will use our own equipment when possible, such as dog leashes, and will keep them sanitized between visits and washed each week.
- We will clean and disinfect any surfaces in the client's home, and surfaces we touch in our own vehicles between visits. This includes our car door handles, cell phones, steering wheels, etc.
- We will continue No-Contact services by picking up the pet either in the client's yard or entry, making sure to not come within 6 feet of the pet parent. Meet and Greets will be conducted virtually via Zoom. In cases where we need to meet with the client in their home or work with them more closely, we will continue our safety precautions and ask that the client wear masks as well and confirm they have not come into direct contact with Covid-19 and have been symptom-free.
- (8/18/20) We have been wearing cloth gloves that we disinfected between each visit. We switched to cloth gloves after going through disposable gloves quickly, creating excess waste. It is actually recommended by PSI that you do not wear gloves unless the client is sick or immuno-compromised. From here on out, we will not wear gloves unless

the client is sick or immuno-compromised, continuing to thoroughly wash and sanitize our hands between visits. In the case a client is sick or immuno-compromised, we will wear disposable gloves that will be safely disposed of after the visit, and will wash/sanitize our hands immediately after.

- We always wipe a dog's paws after a walk if their feet get dirty. We will be doing this every single time now. We will also take off our shoes or wear disposable shoe covers should we need to enter the client's home beyond the entry mat.
- We will continue to monitor our health. If we have any symptoms or concerns, we will immediately get tested. We have been asymptomatic thus far, and have been tested negative multiple times. If we test positive, or come into direct contact with anyone who has tested positive, we will immediately quarantine and cease services. We ask that our clients do the same in return.

We will continue to monitor the COVID-19 pandemic, and update our clients and team should any changes arise. For any questions or concerns, please contact Ruth Bristow at (407) 952-7979 or at [ruth@happytailsorlando.com](mailto:ruth@happytailsorlando.com).

